

Airgas.com User Guide

Published: Jan 2017

Order gases and return cylinders online on Airgas.com!

Use your Cart to quickly fulfill your gas needs.

Why order on Airgas.com?

Airgas.com is designed to make finding and ordering gases as easy as possible. Through your account dashboard, you can keep track of the gases you need with detailed product lists, re-order from previous purchases and access cylinder balances—anywhere, anytime.

How do I order gases online?

Once your account is enabled to do so, you can order available gases online simply by adding them to your cart—just like any other product.

How do cylinder rentals work?

Unless you plan to refill a cylinder you own, buying gases on Airgas.com also requires you rent or lease the cylinder.

Rental and leasing rates are determined based on factors such as: type of gas; monthly consumption; and number of cylinders. Also keep in mind that some gases are restricted for online purchase and may not be immediately available.

What if I need more help?

For more questions about ordering gases, contact our customer service team.

Call: 1-866-935-3370, Option 2 Email: eservice@airgas.com

Important notice—Before ordering gases on Airgas.com:

Make sure your Airgas account is both approved to buy gases and enabled on Airgas.com.

Ordering gases and returning cylinders on Airgas.com:

Once you've created an account, you're ready to start fulfilling your gas needs on Airgas.com:

- Log in to your Airgas.com account
- Add the gases/cylinders to your cart that you would like to return and/or purchase
 - Don't worry about item quantities—you'll be able to adjust them in your cart
- Select 'Cart' in the upper right corner of the page
- Adjust the quantity fields to specify whether you're ordering cylinders, returning them or both
 - For example: If you want to order one new cylinder and return an empty one, set the quantities to '1' and '1'
 - Please note: If you only want to return empty cylinders, the order quantity should be '0'



- Select 'Update' (or 'Update All' if you've made multiple adjustments)
- Select 'Check Out' once you're satisfied with your updates

After you've completed your order, your gas delivery and/or cylinder return will be fulfilled through delivery or in-store pickup, depending on your selected delivery method.