

Airgas.com User Guide

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## Customize your emails with Airgas.com!

We want you to get exactly what you want from Airgas.com. Use our Email Preference Center to tell us the kind of communications you want to receive.

**What are marketing emails?** These are emails about relevant services, products, news and announcements from Airgas.

Can I quickly subscribe to marketing emails? Yes. Simply check the marketing email checkbox when registering for a new account or checking out as a guest.

How often will I receive marketing emails? Marketing emails are typically sent out on a weekly basis.

## Can I opt-out of marketing emails?

Yes. It is possible to opt-out of marketing emails. Simply click the 'Unsubscribe' link at the bottom of the email.

What are order emails? Order emails are transaction-based emails that trigger certain events on the website such as registering for an account or placing an order.

Can I opt-out of order emails? No. It is not possible to opt-out of order emails because they contain important information about your purchase or your account.

What If I have a question about an email I received? If you have any question about an email you have received please contact <a href="mailto:eservice@airgas.com">eservice@airgas.com</a> or call 1.866.935.3370 to speak to our customer service team.



## How do I manage my email preferences?

- To manage your email preferences, navigate to the Airgas.com website and click on the 'Sign up for Email' link at the top of the screen
- In the Email Preference Center you can manage your contact information, your subscriptions, email format and unsubscribe preferences

