











Customer Information Guide

CO₂ Tank Tips

For our Platinum Service and Telemetry Customers

Your tank comes equipped with a telemetry system which monitors ${\rm CO_2}$ use for uninterrupted carbonation supply. This system alerts Airgas of any problems so that corrections can be made immediately.

For our Customers without Telemetry

- A daily inventory check of your bulk CO₂ tank allows time to report low product levels prior to peak business days.
- Bulk CO₂ tanks have easy to read gauges.
 Report inventories below 25% (1/4 tank).

Normal Tank Operations:

- Normal tank operating pressure is between 90-110 PSI on the Supply Gauge, and 120-280 PSI on the Vessel Gauge.
- It is normal for frost to form on the fill line and the vent line when the unit is being filled.
- The Vessel Gauge may read as high as 300 PSI and your tank may begin to vent. Venting should cease within an hour.
- Ice or frost in the form of rings is normal during periods of high CO₂ draw (for example, lunch rush and dinner rush).
- Call Airgas if the supply pressure falls under 90 PSI



SUPPLY GAUGE



VESSEL GAUGE

Troubleshooting

- Ice build-up on the top of the tank suggests there is a potential leak on the bulk system.
- Ice build-up on the supply regulator and supply hose or side of the tank is an indication of a down stream leak in the beverage system.
- If you think a leak is present, call Airgas immediately.
 Your safety is our primary concern and you will need to:
 - Make sure the room is ventilated.
 - · Check all bag-in-a-box attachments

When should I call Airgas?

- 1. For customer with telemetry, Airgas will maintain product levels seamlessly so you don't have to worry about contents.
- 2. For customers without telemetry, call us if your contents gauge is below 25% or 1/4 full.
- 3. If your supply pressure gauge falls below 90 PSI or vessel gauge drops below 120 PSI.



CONTENT GAUGE PHOTOS



4. If you think a leak is present call Airgas.

Toll Free 1-800-772-8144

 If you are experiencing problems that are unrelated to these issues, call your beverage provider for assistance.
 If you contact Airgas for an unrelated problem, you may be charged a special assistance fee.



Carbon Dioxide Refrigerated Liquid

Always Keep Container in Upright Position

Health Hazards

- Cold liquid and gas under pressure
- Can cause rapid suffocation
- Can increase respiration and heart rate
- Can cause respiratory tract, eye and skin irritation
- May cause frostbite

Use Caution

- Avoid breathing gas
- Store and use with adequate ventilation
- Do not get liquid in eyes, skin or clothing

Organ Hazards

- Lungs
- Cardiovascular system
- · Skin, eyes and CNS
- If inhaled, move to fresh air
- If not breathing, give artificial respiration
- If breathing is difficult, give oxygen
- Call a physician or 911
- In case of frostbite, obtain medical treatment immediately





RATINGS

4 - Extreme 1 - Slight

3 - Serious 0 - Minimal

2 - Moderate

Toll-Free 1-800-772-8144

www.airgasnationalcarbonation.com